

The Halton Group Quality Policy

WE ENABLE WELLBEING IN DEMANDING INDOOR ENVIRONMENTS

We provide our end-users with safe, comfortable and productive indoor environments that are energy-efficient and comply with sustainability principles.

At Halton, we believe that everyone has a right to healthy indoor air.

OUR WAY OF WORKING

Halton builds indoor environments in collaboration with its customers. We are involved in everything from target-setting to facility use, and focus on creating positive indoor environment experiences.

Quality is a common interest and a key factor in our success – one that guarantees satisfied customers. Halton's quality policy consists of a commitment to our customers and other stakeholders.

Quality management standards provide a framework for this approach. We emphasise a collaborative way of working across functions and layers, with leaders and managers setting quality goals and organising continual improvement across interfaces.

Halton's Code of Conduct forms the basis for all actions by the company and defines the conduct of our personnel. At a minimum, we comply with all applicable laws, regulations and other binding requirements.

Halton is committed to continuously develop the employee engagement, which directly affects the quality of the services and products we offer to our customers and end-users.

Halton's goal is to be a global technology leader in indoor air solutions for demanding spaces. Under these guiding principles, everyone in Halton is accountable for satisfying our customers by meeting or exceeding their expectations with best-in-class solutions and services. Our goal is 100% customer satisfaction 100% of the time.

We comply with these principles as an integral part of our practical, everyday work.

Halton's Senior Executive Team is accountable for the development and implementation of this policy, which applies to all Halton facilities around the world.

Effective as of 23 September 2020



Mika Halttunen
Chairman of the Board
Oy Halton Group Ltd.



Kai Konola
President, CEO
Oy Halton Group Ltd.