

# Our Five Values

## Customer Focus

Regardless of the job, customer satisfaction is a priority for us all. Our mission is to add the highest value. To achieve that, we have to understand real customer needs and focus on solving customers' problems and making their lives easier.

## Trust and Ethics

At Halton, we treat every employee fairly and equally. Ethical and fair behaviour is the very foundation of trust. When dealing with our customers and partners, all of our actions must meet ethical standards.

The Halton logo is displayed in a bold, blue, sans-serif font.

## Teamwork

Only rarely can we accomplish things by ourselves. Success requires teamwork between individuals, teams and units. Co-operation, interdependence inside the Halton organization and extreme ownership of adding value to the customer are the foundation of Halton's global success.

## Continuous Learning

The world is changing rapidly. We have to develop ourselves, and continuously improve. We serve our customers with our knowledge and skills. Each of us is responsible for developing our capabilities to be able to fulfil our customers' needs.

## Positive Attitude

We are all responsible for being good Colleagues. Looking into the future with great curiosity and keeping up a positive spirit benefit the entire company. There may be times when keeping a positive attitude is difficult, but even then being positive will most likely guarantee a better result.